

Neil Minter & Associates
Chartered Physiotherapists
Re-opening Face to Face Contact

Neil Minter & Associates are now selectively offering face to face contact, treatment and assessment sessions under the strict guidance of the Chartered Society of Physiotherapy and NHS England following the Prime Ministers statement on the 10 May 2020 regarding the movement of England into the second phase of the COVID 19 Pandemic response.

Patients who adhere to the criteria for face to face contact will find the following changes being made to our Physiotherapy Consultation procedure.

1. The doors of the surgery will be closed. Patients should come to the front door of the surgery at the time of their appointment and will be let in by the reception staff. Patients should wear a face covering or face mask provided by themselves.
2. They will be greeted in the reception area by their Physiotherapist and will be required to hand sanitize using hand sanitizer that Neil Minter & Associates will provide.
3. They will be escorted to the treatment room via a one way system minimising contact with any other persons.
4. The room will have been pre disinfected/sanitised and this will be performed again post treatment.
5. The Physiotherapist will be wearing PPE including face mask, face shield, plastic apron plus or minus gloves. The room will be well ventilated utilising open windows.
6. Patients will be asked to either come alone or with their chaperone, their drivers will be asked to wait outside in their car.
7. The patients will be escorted following their appointment out of the building via the side entrance thus creating a one way system.